Acro provides three key components for this contract

- **Information Technology Solutions**, including software development and maintenance, and IT systems design and maintenance. These services can be delivered on a project based Statement of Work at your facility, on our facility, or offshore at our facilities in India.
- **Staffing Services**, these services are the typical temporary personnel services provided on an as needed basis. Acro provides IT, Professional, Clerical, Light Industrial and Technical personnel through our offices throughout the United States or through our network of Associate Vendors. Services are delivered as temporary, temporary to direct, payroll services, and direct placement.
- **Managed Staffing Provider (MSP) services**, XRM™ Solution is the cornerstone of the service offering that provides the most comprehensive solution to the U.S. Communities participants.

This solution is all encompassing and provides both hard and soft dollar savings. The XRM™ Solution is a professionally designed and managed service supported by our “State of the Art” vendor management system – XRM™ System, a web based application that manages all processes required to for an efficient enterprise wide contingent worker program, which includes:

- Single point of contact for staffing of ALL temporary labor categories
- Competitive national pricing structure for both recruited and payroll service
- Standardized ordering, engagement and on/off-boarding processes
- Broader and faster access to the “entire” potential candidate pool, through our Associate Vendor network
- Consolidated time capture/approval, invoicing, and reporting
- Reduced administrative burden for Client staff
- Creative and tested solutions/options for “truly unique” situations
- Program Management Office that is the liaison between your departments, the contingent staff and sub contract staffing companies.

The XRM™ Solution utilizes local, regional and national staffing supplier to recruit and provide your temporary staffing needs. In most cases we can maintain many of the same suppliers you use today under our agreement. All sub-contractors, our Associate Vendors, are required to abide by all terms, conditions and pricing of our agreement and will realize the benefit of additional business without additional cost. The Acro Program Manager is responsible as a liaison between the Associate Vendors and the client.

MSP services have become commonplace in today’s commercial sector with over 80% of Fortune 500 companies either presently using the services or actively looking for a solution.

“XRM™ Solutions Does Not Sell You Temporary Personnel Services, We Buy Temporary Services for You”