1. How is this training to be priced by bidders?
   **ANSWER:** SEE ATTACHMENT A.

2. Is third party training (non-Oracle) acceptable?
   **ANSWER:** NO.

3. Paragraph 2.9 Warranty, Is there a maximum amount of time from delivery to installation? For example, many small agencies use year end funds to purchase equipment but are unable to implement immediately upon delivery due to staffing restraints. Any delay from delivery to installation increases the risks for bidders
   **ANSWER:** IT WILL BE UP TO EACH OFFEROR TO WORK WITH PARTICIPATING PUBLIC AGENCIES TO DETERMINE DELIVERY AND INSTALLATION TIMEFRAMES. OFFEROR SHOULD DETAIL ITS CAPABILITIES IN ITS PROPOSAL.

4. Paragraph 3.7 Procurement Card Ordering Capability, Is there a maximum dollar amount for which Maricopa County or U.S. Communities will allow an end user to purchase off a procurement card?
   **ANSWER:** NO. EACH PARTICIPATING PUBLIC AGENCY WILL FOLLOW ITS POLICIES RELATED TO PROCUREMENT CARD SPEND.

5. How many orders annually utilize a purchasing card and what is the average cost of each purchase.
   **ANSWER:** UNKNOWN.

6. Paragraph 3.20 Format and Content, 3.20.2 and 3.20.9 both list Attachment B. Is it the desire of Maricopa County to have this document provided twice?
   **ANSWER:** NO. ONLY IN SECTION 3.20.9.

7. 3.20.4 are respondents required to provide profile information on Oracle?
   **ANSWER:** NO, OFFEROR IS REQUIRED TO PROVIDE INFORMATION ON ITS COMPANY.

8. 3.22.1 states "The undersigned" There is no place for a signature. Is a signature required? If so, where?
   **ANSWER:** NO. BY RESPONDING AND SIGNING ATTACHMENT B YOU CERTIFY THAT YOU ARE NOT DEBARRED ETC.

9. Pages 8-10, Section 2.2: Will a new infrastructure hardware capacity be required or is the USC intention to utilize an existing Infrastructure for the Oracle products?
   **ANSWER:** UNKNOWN. OFFEROR SHOULD BE CAPABLE OF WORKING WITH THE VARIOUS, DIVERSE NEEDS OF PARTICIPATING PUBLIC AGENCIES AND SHOULD STATE CAPABILITIES IN ITS PROPOSAL.

10. Pages 8-10, Section 2.2: Will the USC provide to the offeror existing licenses or preferences for testing tools in order to perform user experience, unit testing, and/or performance testing to any of the new Oracle products and solutions?
    **ANSWER:** IT WILL BE UP TO THE OFFEROR TO WORK WITH EACH PARTICIPATING PUBLIC AGENCY TO DETERMINE SCOPE AND REQUIREMENTS.
11. Page 5, Section 1.3.11: What level of IT expertise is expected from the offeror for the Oracle products and solutions?
   ANSWER: OFFEROR SHOULD DETAIL IN ITS PROPOSAL ITS CAPABILITIES FOR SERVICES LISTED IN SECTION 1.3.11.

12. Page 8, Section 2.1.5.2: Will the offeror be required to provide an enterprise wide Oracle product deployment plan?
   ANSWER: YES, OFFEROR SHOULD BE CAPABLE OF OFFERING AN ENTERPRISE WIDE ORACLE PRODUCT DEPLOYMENT PLAN.

13. Pages 8-10, Section 2.2: What service level agreement requirements (SLA) is the offeror required to provide for the Oracle products?
   ANSWER: THIS WOULD BE NEGOTIATED WITH EACH PARTICIPATING PUBLIC AGENCY AT THE TIME OF THE TASK ORDER APPROVAL.

14. Pages 8-10, Section 2.2: Will the offeror assume to provide assessment services as part of this RFP?
   ANSWER: YES, THIS WILL BE BASED ON A TASK ORDER FROM THE INDIVIDUAL PARTICIPATING PUBLIC AGENCIES AND NEGOTIATED WITH THAT AGENCY.

15. Pages 8-10, Section 2.2: Will the offeror assume to provide extended maintenance for the Oracle products?
   ANSWER: IT WILL BE UP TO THE OFFEROR TO WORK WITH THE PARTICIPATING PUBLIC AGENCY TO DETERMINE REQUIREMENTS. OFFEROR SHOULD STATE CAPABILITIES IN ITS PROPOSAL.

16. Page 9, Section 2.2.10, Attachment D: Please clarify what is included in the scope of types of services listed in the services section; when should the offeror assume project vs. delivery oriented engagement?
   ANSWER: OFFEROR SHOULD DETAIL IN ITS PROPOSAL ITS CAPABILITIES FOR SERVICES LISTED IN SECTION 2.2.10.

17. Page 11, Section 2.8: Specifically, what kind of training is the USC looking for Oracle products and solutions?
   ANSWER: SEE ATTACHMENT A.

18. Page 7, Staff Experience, Section 2.3.4: What type of training is required for Participating Public Agency end users specifically to the Oracle products and solutions?
   ANSWER: SEE ANSWER TO QUESTION 15.

19. Page 21, Evaluation of Proposal-Selection Factors, Section 3.21: What’s the evaluation weighted requirement associated with product price analysis (Attachment A)?
   ANSWER: AS DISCUSSED IN THE MEETING WE DO NOT PUBLISH THE WEIGHTING OF THE EVALUATION FACTORS, EXCEPT THEY ARE IN RANK ORDER.

20. Page 9, Services/Consulting, Section 2.2.10.1: What is the USC preferred acquisition staffing strategy and communication plan?
   ANSWER: SEE ANSWER TO QUESTION 15.
21. Page 7, Staff Experience, Section 2.3.1: It is feasible that any one of our staffed employees could be available and assigned direct work depending on type of project and timing. Do we need to submit all of our employees or sampling of our employees?
   **ANSWER:** OFFERS ARE TO INCLUDE THOSE KEY EMPLOYEES WHO WILL BE DIRECTLY INVOLVED WITH U.S. COMMUNITIES.

22. Page 7, Staff Experience, Section 2.3.1: “Special mention shall be made of direct technical supervisors and key technical personnel, and approximate percentage of the total time each will be available for this contract.” Given the various types of projects that could result of this contract it is hard to estimate the percentage of total time. What is the expectation of this request?
   **ANSWER:** OFFERS ARE TO INCLUDE THIS INFORMATION FOR THOSE KEY EMPLOYEES WHO WILL BE DIRECTLY INVOLVED WITH U.S. COMMUNITIES.

   **ANSWER:** YES.

24. Certification Regarding Debarment and Suspension, Section 3.22. This section addresses suspension by the Govt but not the vendor. If a potential bidder has been suspended by the vendor (Oracle) in the past are they eligible to bid?
   **ANSWER:** OFFERS ARE ABLE TO SUBMIT A RESPONSE AS LONG AS THEY ARE CURRENT AND MAINTAIN THE LICENSING AT THE PLATINUM OR DIAMOND LEVEL WITH ORACLE.

25. Please confirm the date(s) of the price list(s) to be used for all pricing spreadsheets.
   **ANSWER:** NOVEMBER 20, 2013.