AMENDMENT NO. 11

FEB 06 2015

CONTRACT TITLE: Office Furniture and Related Services

CONTRACTOR: Knoll Inc.
1050 K Street, NW
Second Floor
Washington, DC 20001

SUPPLIER CODE: 1000011672

CONTRACT NO.: 4400003404

The purpose of this amendment is to notify all users that Knoll, Inc. is implementing a price increase to the products or product line listed below, effective for orders received by Knoll Inc. on or after February 15, 2015. Any order received prior to February 15, 2015 must be scheduled to ship prior to May 15, 2015.

<table>
<thead>
<tr>
<th>Product Line</th>
<th>Weighted Increase</th>
</tr>
</thead>
<tbody>
<tr>
<td>Antenna Workspaces</td>
<td>2.5%</td>
</tr>
<tr>
<td>AutoStrada</td>
<td>2.5%</td>
</tr>
<tr>
<td>Currents</td>
<td>2.5%</td>
</tr>
<tr>
<td>Dividends Horizon</td>
<td>2.5%</td>
</tr>
<tr>
<td>Morrison</td>
<td>8.0%</td>
</tr>
<tr>
<td>Ref Profiles</td>
<td>2.5%</td>
</tr>
<tr>
<td>Reuter Overhead</td>
<td>8.0%</td>
</tr>
<tr>
<td>Series 2 Filing &amp; Storage</td>
<td>2.5%</td>
</tr>
<tr>
<td>Template Storage System</td>
<td>5.0%</td>
</tr>
<tr>
<td>Upstart Tables</td>
<td>2.5%</td>
</tr>
<tr>
<td>Anchor Storage</td>
<td>2.5%</td>
</tr>
<tr>
<td>Calibre Filing &amp; Storage</td>
<td>2.5%</td>
</tr>
<tr>
<td>Office Seating</td>
<td>0.0%</td>
</tr>
<tr>
<td>Tone Tables</td>
<td>0.0%</td>
</tr>
<tr>
<td>Wood Casegoods</td>
<td>2.5%</td>
</tr>
<tr>
<td>KnollExtra</td>
<td>2.0%</td>
</tr>
<tr>
<td>Knoll Studio</td>
<td>0.0%</td>
</tr>
</tbody>
</table>

All other prices, discounts, terms and conditions remain the same.

Cathy A. Muse, CPP, VCO
Director/County Purchasing Agent

Steve Pierson, CPPB, VCO
Contracts Manager

DISTRIBUTION

Department of Finance – Accounts Payable/e
Facilities Management Dept. – Bill Robinson/e
Facilities Management Dept. – Cathy Spaine/e
Facilities Management Dept. – Rhinda Edwards/e
Facilities Management Dept. – Christine Covey/e
U. S. Communities – Corey Imhoff – cimoff@uscommunities.org

Contractor
Contract Specialist – G. Bright
Asst. Contract Spec., Team 2

Department of Purchasing & Supply Management
12000 Government Center Parkway, Suite 427
Fairfax, VA 22035-0013
Website: www.fairfaxcounty.gov/dpsm
Phone (703) 324-3201, TTY: 1-800-828-1140, Fax: (703) 324-3681
AMENDMENT NO. 10

AUG 22 2014

AMENDMENT TO CONTRACT 4400003404

CONTRACT TITLE: Office Furniture and Related Services

CONTRACTOR SUPPLIER CODE CONTRACT NO.
Knoll Inc. 10000114340 4400003404
227 W. Trade Street, Suite 200 Charlotte, NC 28202

Contract 4400003404 is amended as indicated below.

ADD New Product:

K. Lounge Collection
K. Lounge Collection – Essentials Quickship Program
Tone Height Adjustable Tables – Essentials Quickship Program

52.5% discount
47%
57%

All other prices, discounts, terms and conditions remain the same.

Steve Pierson, CPPB, VCO
Contracts Manager

Cathy A. Muse, CPPO
Director/County Purchasing Agent

DISTRIBUTION

Department of Finance – Accounts Payable/e
Facilities Management Dept. – Bill Robinson/e
Facilities Management Dept. – Cathy Spane/e
Facilities Management Dept. – Rhinda Edwards/e

Contractor/e (amcclelland@knoll.com)
Contract Specialist – G. Bright
Asst. Contract Spec., Team 2

U. S. Communities – Corey Imhoff – cimoff@uscommunities.org

Department of Purchasing & Supply Management
12000 Government Center Parkway, Suite 427
Fairfax, VA 22035-0013
Website: www.fairfaxcounty.gov/dpsm
Phone (703) 324-3201, TTY: 1-800-828-1140, Fax: (703) 324-3681
County of Fairfax, Virginia

AMENDMENT

JUL 15 2014

AMENDMENT NO. 9

CONTRACT TITLE: Office Furniture and Related Services

CONTRACTOR                  SUPPLIER CODE         CONTRACT NO.
Knoll Inc.                   10000114340          4400003404
227 W. Trade Street, Suite 200
Charlotte, NC  28202

Contract 4400003404 is amended as indicated below.

ADD New Product:
Tone Height Adjustable Tables  68.5% discount

PRICE INCREASE:

3.0% price increase for KnollStudio products. This price increase is effective for orders received by Knoll on or after July 15, 2014. Any order received prior to July 15, 2014 must be scheduled to ship prior to October 13, 2014.

To access the July 2014 price list, follow this path: Knoll.com→Design and Plan→Resources→Price List→KnollStudio Price List July 15, 2014

All other prices, discounts, terms and conditions remain the same.

Steve Pierson, CPPB, VCO
Contracts Manager

Cathy A. Muse, CPPO
Director/County Purchasing Agent

DISTRIBUTION

Department of Finance – Accounts Payable/e
Facilities Management Dept. – Bill Robinson/e
Facilities Management Dept. – Cathy Spaine/e
Facilities Management Dept. – Rhinda Edwards/e

U. S. Communities – Corey Imhoff – cimoff@uscommunities.org

Contractor/e (amcclelland@knoll.com)
Contract Specialist – G. Bright
Asst. Contract Spec., Team 2

Department of Purchasing & Supply Management
12000 Government Center Parkway, Suite 427
Fairfax, VA  22035-0013
Website: www.fairfaxcounty.gov/dpsm
Phone (703) 324-3201, TTY: 1-800-828-1140, Fax: (703) 324-3681
AMENDMENT NO. 8

CONTRACT TITLE: Office Furniture and Related Services

CONTRACTOR
Knoll Inc.
227 W. Trade Street, Suite 200
Charlotte, NC 28202

SUPPLIER CODE
10000114340

CONTRACT NO.
4400003404

MAY 27 2014

This amendment is created to correct amendment 7 dated April 23, 2014 as indicated below.

1. By mutual agreement contract 4400003404 is amended to add Spinneybeck Leather to the contract effective immediately. See attachment I for pricing.

All other prices, discounts, terms and conditions remain the same.

Steve Pierson, CPPB, VCO
Contracts Manager

Cathy A. Muse, CPP
Director/County Purchasing Agent

DISTRIBUTION

Department of Finance – Accounts Payable/e
Facilities Management Dept. – Bill Robinson/e
Facilities Management Dept. – Cathy Spaine/e
Facilities Management Dept. – Rhinda Edwards/e

Contractor
Contract Specialist – G. Bright
Asst. Contract Spec., Team 2

U. S. Communities – Corey Imhoff – cimoff@uscommunities.org

Department of Purchasing & Supply Management
12000 Government Center Parkway, Suite 427
Fairfax, VA 22035-0013
Website: www.fairfaxcounty.gov/dpsm
Phone (703) 324-3201, TTY: 1-800-828-1140, Fax: (703) 324-3681
<table>
<thead>
<tr>
<th>Leather Grade</th>
<th>0 - 250 sf</th>
<th>250 - 500 sf</th>
<th>500 - 1,000 sf</th>
<th>Over 1,000 sf per Order</th>
</tr>
</thead>
<tbody>
<tr>
<td>511.75</td>
<td>$2.00</td>
<td>$2.25</td>
<td>$2.50</td>
<td>$2.75</td>
</tr>
<tr>
<td>510.25</td>
<td>$2.00</td>
<td>$2.25</td>
<td>$2.50</td>
<td>$2.75</td>
</tr>
<tr>
<td>509.75</td>
<td>$2.00</td>
<td>$2.25</td>
<td>$2.50</td>
<td>$2.75</td>
</tr>
<tr>
<td>508.50</td>
<td>$2.00</td>
<td>$2.25</td>
<td>$2.50</td>
<td>$2.75</td>
</tr>
<tr>
<td>507.25</td>
<td>$2.00</td>
<td>$2.25</td>
<td>$2.50</td>
<td>$2.75</td>
</tr>
<tr>
<td>Leather Grade</td>
<td>0 - 250 sf</td>
<td>250 - 500 sf</td>
<td>500 - 1,000 sf</td>
<td>Over 1,000 sf per Order</td>
</tr>
<tr>
<td>---------------</td>
<td>------------</td>
<td>--------------</td>
<td>----------------</td>
<td>------------------------</td>
</tr>
<tr>
<td>Volta</td>
<td>1.0</td>
<td>1.2</td>
<td>1.5</td>
<td>1.7</td>
</tr>
<tr>
<td>Sapaña</td>
<td>1.0</td>
<td>1.2</td>
<td>1.5</td>
<td>1.7</td>
</tr>
<tr>
<td>AD/Vp</td>
<td>1.0</td>
<td>1.2</td>
<td>1.5</td>
<td>1.7</td>
</tr>
</tbody>
</table>

U.S. Communities Project Structure

<table>
<thead>
<tr>
<th>Yes</th>
<th>Yes</th>
<th>Yes</th>
<th>Chrome</th>
<th>Heavy</th>
<th>Corrected</th>
<th>1.0 - 1.1</th>
<th>2.75</th>
<th>50 - 55 sf</th>
<th>Volta</th>
<th>Sapaña</th>
<th>AD/Vp</th>
<th>Acura</th>
</tr>
</thead>
<tbody>
<tr>
<td>106</td>
<td>147</td>
<td>66</td>
<td>Chrome</td>
<td>Medium</td>
<td>Chrome/Water</td>
<td>0.9 - 1.0</td>
<td>2.75</td>
<td>50 - 55 sf</td>
<td>Volta</td>
<td>Sapaña</td>
<td>AD/Vp</td>
<td>Acura</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Chrome</td>
<td>Medium</td>
<td>Chrome/Water</td>
<td>1.0 - 1.1</td>
<td>2.75</td>
<td>50 - 55 sf</td>
<td>Volta</td>
<td>Sapaña</td>
<td>AD/Vp</td>
<td>Acura</td>
</tr>
</tbody>
</table>

U.S. Communities Leather Offering

Since 1962, Spinneybeck's exacting standards, quality products and prompt service have become industry hallmarks.

Global Headquarters Facility located in Gertville, NY.

Spinneybeck is the world's leading and largest supplier of quality upholstery leather with a standing inventory of 2,000,000 square feet in our

About Spinneybeck

U.S. Communities Contract #4900003404

Amendment 8
AMENDMENT

AMENDMENT NO. 7

CONTRACT TITLE: Office Furniture and Related Services

CONTRACTOR
Knoll Inc.
1050 K Street, NW
Second Floor
Washington, DC 20001

SUPPLIER CODE
1000011672

CONTRACT NO.
4400003404

APR 23 2014

By mutual agreement contract 4400003404 is amended to add Spinneybeck products to the contract effective immediately. This program will allow for the purchase of fabric for re-upholstering existing Knoll panels etc.

Knoll Spinneybeck Textiles Cut Fabric – 5% discount from the current net price list.

All other prices, discounts, terms and conditions remain the same.

Steve Pierson, CPPB, VCO
Contracts Manager

Cathy A. Muse, CPPC
Director/County Purchasing Agent

DISTRIBUTION

Department of Finance – Accounts Payable/e
Facilities Management Dept. – Bill Robinson/e
Facilities Management Dept. – Cathy Spanie/e
Facilities Management Dept. – Rhinda Edwards/e

Contractor
Contract Specialist – G. Bright
Asst. Contract Spec., Team 2

U. S. Communities – Corey Imhoff – cimoff@uscommunities.org

Department of Purchasing & Supply Management
12000 Government Center Parkway, Suite 427
Fairfax, VA 22035-0013
Website: www.fairfaxcounty.gov/dpsm
Phone (703) 324-3201, TTY: 1-800-828-1140, Fax: (703) 324-3681
COUNTY OF FAIRFAX, VIRGINIA

AMENDMENT NO. 6

JAN 14 2014

CONTRACT TITLE: Office Furniture and Related Services

CONTRACTOR  SUPPLIER CODE  CONTRACT NO.
Knoll Inc.  1000011672  4400003404
1050 K Street, NW, Second Floor
Washington, DC 20001

The purpose of this amendment is to notify all users that Knoll Inc. is implementing a price increase to the products or product line listed below effective for orders received by Knoll Inc. on or after February 15, 2014. Any order received prior to February 15, 2014 must be scheduled to ship prior to May 15, 2014. Electronic price lists will be available January 15, 2014.

<table>
<thead>
<tr>
<th>Product Line</th>
<th>Weighted Increase</th>
</tr>
</thead>
<tbody>
<tr>
<td>Antenna Workspaces</td>
<td>3.5%</td>
</tr>
<tr>
<td>Auto Strada</td>
<td>4.0%</td>
</tr>
<tr>
<td>Currents</td>
<td>4.0%</td>
</tr>
<tr>
<td>Dividends Horizon</td>
<td>4.0%</td>
</tr>
<tr>
<td>Equity</td>
<td>9.0%</td>
</tr>
<tr>
<td>Morrison</td>
<td>9.0%</td>
</tr>
<tr>
<td>Reff Profiles</td>
<td>4.0%</td>
</tr>
<tr>
<td>Reuter Overhead</td>
<td>9.0%</td>
</tr>
<tr>
<td>Series 2 Filing &amp; Storage</td>
<td>2.0%</td>
</tr>
<tr>
<td>Template Storage System</td>
<td>5.0%</td>
</tr>
<tr>
<td>Calibre Filing &amp; Storage</td>
<td>2.0%</td>
</tr>
<tr>
<td>Office Seating</td>
<td>3.0%</td>
</tr>
<tr>
<td>Interaction Tables</td>
<td>8.0%</td>
</tr>
<tr>
<td>Wood Casegoods</td>
<td>4.0%</td>
</tr>
<tr>
<td>KnollExtra</td>
<td>3.5%</td>
</tr>
</tbody>
</table>

All other prices, discount, terms and conditions remain the same.

Cathy A. Muse, CPPO
Director/County Purchasing Agent

DISTRIBUTION
Department of Finance – Accounts Payable/e  Contractor
Facilities Management Dept. – Bill Robinson/e  Contract Specialist – G. Bright
Facilities Management Dept. – Cathy Spaine/e  Asst. Contract Spec., Team 2
Facilities Management Dept. – Rhinda Edwards/e
Facilities Management Dept. – Christine Covey/e
U. S. Communities – Corey Imhoff – cimoff@uscommunities.org

Department of Purchasing & Supply Management
12000 Government Center Parkway, Suite 427
Fairfax, VA 22035-0013
Website: www.fairfaxcounty.gov/dpsm
Phone (703) 324-3201, TTY: 1-800-828-1140, Fax: (703) 324-3681
AMENDMENT NO. 5

CONTRACT TITLE:  Office Furniture and Related Services

CONTRACTOR  SUPPLIER CODE  CONTRACT NO.
Knoll Inc.  1000011672  4400003404
1050 K Street, NW
Second Floor
Washington, DC 20001

By mutual agreement contract 4400003404 is amended to add the following product line at existing contract terms, and conditions effective immediately.

Anchor Storage  68.5% discount

All other prices, discounts, terms and conditions remain the same.

Cathy A. Muse, CPPO
Director/County Purchasing Agent

DISTRIBUTION
Department of Finance – Accounts Payable/e  Contractor
Facilities Management Dept. – Bill Robinson/e  Contract Specialist – G. Bright
Facilities Management Dept. – Cathy Spaine/e  Asst. Contract Spec., Team 2
Facilities Management Dept. – Rhinda Edwards/e
Facilities Management Dept. – Christine Covey/e

U. S. Communities – Corey Imhoff – cimoff@uscommunities.org
AMENDMENT NO. 4

AMENDMENT NO. 4

CONTRACT TITLE: Office Furniture and Related Services

CONTRACTOR
Knoll Inc.
1050 K Street, NW
Second Floor
Washington, DC 20001

SUPPLIER CODE: 1000011672

CONTRACT NO.: 4400003404

JUN 20 2013

The purpose of this amendment is to notify all users that Knoll Inc. is implementing a price increase to the products or product line listed below effective for orders received by Knoll Inc. on or after August 1, 2013. Any order received prior to August 1, 2013 must be scheduled to ship prior to October 29, 2013.

Product Line                      Weighted Increase
Knoll Studio                      3.8%

Most products will increase 4%, with the following exceptions, which will not increase:

- Architecture & Associes Lounge Seating
- Richard Schultz Collection
- Daniel Stromborg Tables
- LSM Tables

All other prices, discounts, terms and conditions remain the same.

Cathy A. Muse, CPPO
Director/County Purchasing Agent

DISTRIBUTION
Department of Finance – Accounts Payable/e
Facilities Management Dept. – Bill Robinson/e
Facilities Management Dept. – Cathy Spaine/e
Facilities Management Dept. – Rhinda Edwards/e
Facilities Management Dept. – Christine Covey/e

U. S. Communities – Corey Imhoff – cimoff@uscommunities.org

Department of Purchasing & Supply Management
12000 Government Center Parkway, Suite 427
Fairfax, VA  22035-0013
Website:  www.fairfaxcounty.gov/dpsm
Phone (703) 324-3201, TTY: 1-800- 828-1140, Fax: (703) 324-3681
AMENDMENT NO. 3
JUN 6 2013

CONTRACT TITLE: Office Furniture and Related Services

CONTRACTOR: Knoll Inc.
1050 K Street, NW
Second Floor
Washington, DC 20001

SUPPLIER CODE: 1000011672

CONTRACT NO.: 4400003404

This amendment is created to correct amendment 2 dated March 1, 2013 as indicated below.

1. By mutual agreement contract 4400003404 is amended to add Knoll Textiles Cut Fabric at a 5% discount from the current net price list FOB Origin. Knoll Textiles will allow for the purchase of materials for re-upholstering existing Knoll panels etc. and for Customer’s Own Material.

All other prices, discounts, terms and conditions remain the same.

Cathy A. Muse
Director/County Purchasing Agent

DISTRIBUTION

Department of Finance – Accounts Payable/e
Facilities Management Dept. – Bill Robinson/e
Facilities Management Dept. – Cathy Spaine/e
Facilities Management Dept. – Rhinda Edwards/e
Contractor
Contract Specialist – G. Bright
Asst. Contract Spec., Team 2

U. S. Communities – Corey Imhoff – cimoff@uscommunities.org

Department of Purchasing & Supply Management
12000 Government Center Parkway, Suite 427
Fairfax, VA 22035-0013
Website: www.fairfaxcounty.gov/dpsm
Phone (703) 324-3201, TTY: 1-800- 828-1140, Fax: (703) 324-3681
County of Fairfax, Virginia

AMENDMENT

AMENDMENT NO. 2

MAR 1 2013

CONTRACT TITLE: Office Furniture and Related Services

CONTRACTOR

Knoll Inc.
1050 K Street, NW
Second Floor
Washington, DC 20001

SUPPLIER CODE

1000011672

CONTRACT NO.

4400003404

By mutual agreement contract 4400003404 is amended to add the following program to the contract effective immediately. This program will allow for the purchase of fabric for re-upholstering existing Knoll panels etc.

Knoll Textiles Cut Fabric – 5% discount from the current net price list.

All other prices, discounts, terms and conditions remain the same.

Cathy A. Mure

Cathy A. Muse CPPO
Director/County Purchasing Agent

DISTRIBUTION

Contractor

Contract Specialist – G. Bright

Asst. Contract Spec., Team 2

Department of Finance – Accounts Payable/e

Facilities Management Dept. – Bill Robinson/e

Facilities Management Dept. – Cathy Spaine/e

Facilities Management Dept. – Rhinda Edwards/e

U. S. Communities – Corey Imhoff – cimoff@uscommunities.org
AMENDMENT NO. 1

CONTRACT TITLE: Office Furniture and Related Services

CONTRACTOR
Knoll Inc.
1050 K Street, NW
Second Floor
Washington, DC 20001

SUPPLIER CODE
1000011672

CONTRACT NO.
4400003404

MAR 1 2013

By mutual agreement contract 4400003404 is amended to add the attached Essentials Quick Ship Program to the contract effective immediately.

All other prices, discounts, terms and conditions remain the same.

Cathy A. Muse
Director/County Purchasing Agent

DISTRIBUTION
Department of Finance – Accounts Payable/e
Facilities Management Dept. – Bill Robinson/e
Facilities Management Dept. – Cathy Spaine/e
Facilities Management Dept. – Rhinda Edwards/e

Contractor
Contract Specialist – G. Bright
Asst. Contract Spec., Team 2

U. S. Communities – Corey Imhoff – cimoff@uscommunities.org

Department of Purchasing & Supply Management
12000 Government Center Parkway, Suite 427
Fairfax, VA 22035-0013
Website: www.fairfaxcounty.gov/dpsm
Phone (703) 324-3201, TTY: 1-800-828-1140, Fax: (703) 324-3681
KNOLL, INC. U.S. COMMUNITIES
ESSENTIALS QUICKSHIP PROGRAM
CONTRACT SNAPSHOT

Amendment No. 1
CONTRACT # 4400003404
Attachment 1

DELIVERY: 4 WEEK FOR SELECT PRODUCTS, FOB DESTINATION. DROP SHIP DELIVERY
PAYMENT TERMS: NET 30 DAYS


<table>
<thead>
<tr>
<th>Product Line</th>
<th>Single Order List Value</th>
<th>Discount from Current Commercial Price List</th>
</tr>
</thead>
<tbody>
<tr>
<td>Systems Furniture:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>All Systems including:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Morrison Reff, Reuter, Currents, AutoStrada, Dividends Horizon, Series 2, Antenna</td>
<td>ALL ORDERS</td>
<td>57%</td>
</tr>
<tr>
<td>Freestanding Furn. Seating, Filing Systems and Equipment:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Template</td>
<td>ALL ORDERS</td>
<td>57%</td>
</tr>
<tr>
<td>Calibre</td>
<td>ALL ORDERS</td>
<td>52%</td>
</tr>
<tr>
<td>Interaction and Upstart</td>
<td>ALL ORDERS</td>
<td>52%</td>
</tr>
<tr>
<td>KnollExtra</td>
<td>ALL ORDERS</td>
<td>52%</td>
</tr>
<tr>
<td>Office Seating including Chadwick, Essentials Work Chairs, Life, RPM, Generation, ReGeneration, MultiGeneration, Moment</td>
<td>ALL ORDERS</td>
<td>52%</td>
</tr>
<tr>
<td>Studio</td>
<td>ALL ORDERS</td>
<td>47%</td>
</tr>
</tbody>
</table>

SERVICES
To be quoted on a project-by-project basis subject to job conditions at rates as follows:

Design Services: Rate is $87.55 per hour
Storage: $1.65 per square foot. Handling costs negotiated on a case by case basis at below rates.
Installation, Project Management, Reconfiguration, and Asset Management Rates:
- $70.72-$94.28 per hour non-union
- $140.31-$151.54 per hour union
After hours Installation, Project Management, Reconfiguration, and Asset Management Rates:
- $106.08 - $141.42 per hour non-union
- $210.47-$227.31 per hour union

Department of Purchasing & Supply Management
12000 Government Center Parkway, Suite 427
Fairfax, VA 22035-0013
Website: www.fairfaxcounty.gov/dpsm
Phone (703) 324-3201, TTY: 1-800-828-1140, Fax: (703) 324-3681
Applicable Contract Notes:

1. **Drop Ship Delivery** price includes product delivery to the site. The purchaser is responsible for unloading.

2. **Normal Hours and Conditions:** Normal Hour rates apply to normal business hours defined as 7:00a.m. – 5:00p.m. local time Monday through Friday. Electricity and heat to be provided by client at no charge.

3. **After Hours** Rate shown for After Hours Installation applies to work performed outside of 7:00a.m.-5:00p.m. local time Monday through Saturday. Work performed on Sunday or Holidays subject to a rate double the normal installation hourly rate quoted.

4. **Terms:** All discounts are off Knoll current list price at time of order entry. FOB: Destination. Contract terms state that product is to be delivered and installed within 90 days after receipt of order. Drop Ship delivery pricing and hourly rates would apply to union installations.

5. **Exclusions:** Services required outside of the above parameters subject to additional charges. Examples may include: After hours or holiday work; staircase delivery; restricted access to building, elevator, loading dock, or abnormal working conditions. Project Management and Design Services rates would apply to specification and space planning services. Any work requiring installation of data/telecommunications or a licensed electrician is the responsibility of the client.

6. **Knoll U.S. Communities Essentials Quickship Program Terms:** This program is valid only for the Knoll products contained in the 2013 Knoll Essentials Magazine and reflects the Essentials program lead time and conditions. Program applies to all qualifying products listed above at the discount shown for each product line. **Please note that there are quantity restrictions for certain products as outlined on page 81 of the 2013 Knoll Essentials Magazine.** All other U.S. Communities eligible agency orders must be booked via standard U.S. Communities contracts. Client purchase order must state “US Communities Contract #4400003404 Essentials Quickship Program”.